

SAP S/4HANA Cloud 1902 Sneak Preview

Follow up on open questions

Submitted Questions	Answer
<p>Can we build custom notifications for other events via situation handling functionality? Where notifications aren't already provided by SAP as standard delivery</p>	<ul style="list-style-type: none">• Currently situation handling is based on standard cases (situation types) which are adapted for custom situation handling use cases.• Using of situation handling only for alerting was discussed several times. It is possible, but it is not the best solution approach for sure. Situation Handling should have a support for the customer to get issues, alerts or only situation should in general being solved.• Considering the custom situation types, this is currently in planning and so it is too early to know what will be possible in detail.• But it is definitely a possibility to request an event for your dedicated scenario.• It is also appreciated when we can talk directly about a concrete idea for a situation handling use case, you need, to make your daily business more efficient